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ALL WARRANTY OR RETURNS MUST BE PRE-AUTHORIZED PRIOR TO PERFORMING ANY WARRANTY WORK.

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EFFECTIVE: SEPTEMBER 17, 2018

Vanair products are warranted to the original purchaser against failure due to defective material and/or workmanship for a period of one (1) year from the date of purchase, except for gasoline engines, hydraulic motors and flow control valve, which are warranted solely by the manufacturer of such items.

This warranty does not cover any product worn out or altered, used for a purpose other than for which it is intended or used in a manner inconsistent with any instruction regarding its use. The exclusive remedy for any product found to be defective under this warranty is limited to the repair, consequential or incidental damages, including labor charges.

In order to qualify for this warranty, **all returns must receive prior authorization from the factory and be returned directly to the Vanair factory (or authorized service center) postage or freight prepaid.** Vanair will make final determination of defects. No agent, employee, or representative of Vanair has any authority to bind to any affirmation, representation or warranty concerning Vanair products, except as stated herein.

Many issues can be solved by calling the Vanair Service Department. **Before calling, please have the model number and serial number for the unit available.** The Service Department can be reached by calling 844-826-7378.

The warranty card included with your purchase must be completed and returned to Vanair to remain eligible for warranty consideration. Please have your serial number available when calling Vanair.

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